



# Enhanced Care Management

Through Enhanced Care Management (ECM), each individual is connected with a dedicated care coordinator who partners with them to create a plan tailored to their unique goals and circumstances. What makes ECM at Casa de Amparo unique is our commitment to continuity and trust. Rather than being passed from one provider to another, each individual has one consistent care manager by their side—someone who checks in regularly, coordinates across systems, and ensures that care is responsive, trauma-informed, and person-driven.

## Top 3 Reasons to Enroll in a Managed Care Plan

1

### Housing Support

Assistance with locating, maintaining, and funding housing



2

### Resource Navigation

Support connecting individuals with resources such as food, clothing, transportation, etc.



3

### Care Coordination

Guidance and accompaniment through complex systems of care



### Who is Eligible?

You may be eligible if you're on Medi-Cal and need extra support with health, housing, or life transitions

- Services are provided at no cost to eligible individuals through Medi-Cal
- Please contact [ECM@casadeamparo.org](mailto:ECM@casadeamparo.org) or by phone at (760)801-2858 to see if you qualify

## Benefits of a Enhanced Managed Care Plan



Assistance with food, clothing, phone access, etc.



Mental health and wellness support



Appointment scheduling, reminders, and transportation



An Advocate to talk with doctors, social workers, or landlords



Education and job support

### Casa de Amparo is currently contracted with:



### Learn More:

[www.casadeamparo.org](http://www.casadeamparo.org)

760-295-4600 (call)

[ECM@casadeamparo.org](mailto:ECM@casadeamparo.org)